



PRODUCT RETURN FORM

Please do not use this form if your item(s) were damaged in transit. Please contact customer service at 1.800.946.3788 or visit www.winestuff.com/returns for instructions on how to file a damage claim.

To return item(s) within 30 days of purchase for a refund, please fill out all the information below and include this form in the box with the item(s) you are returning. Please be advised of the following:

- **Item(s) must be returned in the original box with all packing material, documentation, and instructions, etc.**
- **Do not mark or write on the original product boxes.**
- **Shipping & handling charges are not refunded.**
- **Use an appropriate shipping container to avoid product damage. Insuring the shipment is recommended.**
- **Items returned that had been shipped for free will be refunded the price of the merchandise excluding the actual shipping cost.**

If you follow these procedures, your return will not be delayed. Returns that do not follow the above procedures may be returned to you at your expense.

Order Information

Name of Purchaser: _____ Order # _____ Order Date _____

Email _____ Phone# _____

Type of Return Entire Order Partial Return **Note: Do not list item in table below if returning the entire order.**

Partial returns please list item(s) below. For exchanges please use exchange form below.

Item #	Quantity Returned	Reason for Return
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Exchange Form

Item Returning #	Quantity	Exchanged For	Item #	Quantity
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

Notes:

- Returns & Exchanges may take up to 10 business days to process once they arrive at our Returns Center.
- Winestuff will pay the return shipping costs if you received an incorrect or defective item only.
- Items returned that had been shipped for free will be refunded for the price of the merchandise excluding the actual shipping cost.
- Please keep all shipping documentation especially the tracking information. You may be asked to provide this for delivery confirmation.

Please return item(s) to:
Winestuff
Attn: Returns & Exchanges
410 S 16th Street
Easton, PA 18042

If you have questions, or experience any difficulties filling out this form, please contact customer service at 1.800.946.3788 (M-F 9-5 Eastern)